



EAC ADULT ENGLISH LANGUAGE COURSES 2011: WHEN YOU STUDY WITH EAC YOU WILL BE JOINING OTHER STUDENTS FROM AROUND THE WORLD WHO SHARE THE SAME GOAL OF WANTING TO ACHIEVE FLUENCY AND SUCCESS IN ENGLISH. GENERAL ENGLISH FOR ADULTS BUSINESS ENGLISH EXECUTIVE COURSES EXAM PREPARATION COURSES 50+ COURSES ENGLISH FOR TEACHERS ADULT VACATION COURSES

www.eacworld.com





UNITED KINGDOM



1 **WELCOME TO EAC:** IN 2010 WE WELCOMED OVER 3000 STUDENTS FROM 45 COUNTRIES WORLDWIDE TO OUR ADULT SCHOOLS. WE WOULD BE DELIGHTED TO WELCOME YOU IN 2011.

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You will be part of a friendly and dedicated study environment where you can make progress, measure that progress and achieve qualifications. For further information about these or any of our English language courses, or for help with booking your chosen course, simply call our reservations team who'll be happy to help. You can call us, send us an email, or alternatively you can visit our website.

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EAC LANGUAGE TUITION: DEDICATED TO YOU

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The courses we offer will help you progress quickly towards clear goals. As a student with EAC you will be helped to assess your progress and success, with regular tests, personal tutorials and reports from your teaching team.

Dedicated Teachers

The teaching team at EAC is dedicated to helping each individual student improve in English quickly.

Our classes are graded at different levels and we will find the best starting level for you on arrival.

Your study programme will be carefully planned and delivered by teachers who care passionately about the process of language learning. You will receive their personal attention to your study requirements and your individual goals will be taken into account at all times.

Our qualified teachers will help you understand and enjoy the variety of lessons we deliver. We try to make the learning experience fun and challenging at all times to motivate you to work hard and get results.

Student Support At All Times

Outside the classroom you will have automatic membership of our Student Learning Centre with access to our library and computer resource centre. Our staff will give you advice about how best to use the resources available.

Achieving Results

As a student with EAC you will want to achieve success and be able to demonstrate this success. Your progress will be carefully monitored and on successful completion of your course you will receive the EAC Certificate of Attendance and an Academic Report which will reflect your achievement and progress. You will be able to show this to potential employers and keep it as a record of your own progress.

If you wish, you will also be given the opportunity in consultation with our academic supervisors to prepare for and take external examinations such as IELTS, Cambridge FCE and CAE. These examinations will demonstrate to British Universities and to employers your competence in the English language and help your entry into higher education or improve your career prospects.



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CULTURAL DEVELOPMENT: BEYOND THE CLASSROOM

Our schools are based in top locations and we want you to get to know the local environment as much as possible. A programme of visits, excursions and activities will help you discover local culture and the British way of life.

	A typical day based on an EAC Intensive Course
07.30-08.00	Breakfast at home with your local host and leave for school
09.30-11.00	Grammar introduction and recycling, vocabulary building and recycling, pronunciation. Grammar or vocabulary practice activities
11.00-11.30	Coffee break
11.30-13.00	Skills development - Listening or speaking focus, tasks and practice
13.00-14.00	Lunchtime - time to relax, check emails
14.00-15.30	A more in-depth focus on topical, lexical or phonological items or learner training strategies
15.30-16.30	Guided study in Learning Centre Free time for some shopping
18.30	Dinner at home with your local host and chat over the day's events
20.00-22.30	EAC Evening activity - this could be a film evening, folk dancing, visit to local pubs, disco or a choice of many other activities

A typical day, based on the General English Intensive Course

Class times for General English are mornings from 09.30 to 13.00, or, at peak times of the year, afternoons from 14.00 to 17.30. Intensive courses are always from 09.30 to 15.30. Each EAC school will offer you a full programme of activities for you to join outside classroom hours which may include local visits, day trips at weekends, and evening fun including visits to pubs and discos as well as events at school including folk dancing, international evenings, quiz nights, films and much more. Costs for this are not included but will be between £30 to £50 per week as a guide.

For more details on the social activities we offer visit www.eacworld.com/languageschools



ACCOMMODATION: MAKE YOURSELF AT HOME

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At EAC, we are happy to arrange your accommodation while you are studying with us. In this way you can arrive knowing that everything is taken care of and that you are free to concentrate on your language course.

Homestay

We have homestay accommodation in our Edinburgh and Hastings centres that has been carefully selected by our dedicated homestay organisers. All our accommodation is inspected regularly. You will be able to choose between a single or shared room, although the availability of single rooms can be limited especially in the busy summer season. You will be provided with breakfast and dinner every day and lunch at the weekend.

If you choose homestay accommodation, your host will treat you as part of the household. You will share common living areas such as the lounge, bathroom and kitchen and will eat your meals with your host. There may be up to three other students staying with your host.

Residential

If you prefer more independence, you can also choose residential accommodation in Edinburgh. EAC has its own apartments at Lauriston Park and Dalry Rigg in the city centre. They comprise of a mix of single and twin bedrooms

(some en-suite), two further bathrooms per apartment, kitchen and living room. No meals are provided but you can cook in the fully equipped kitchen. Alternatively you can stay at one of the university residences in Edinburgh. University accommodation is in single en-suite rooms. This accommodation is usually on a self-catering basis. Please remember that all residential accommodation is limited and is therefore dependent on what is available at the time of booking. Please pay particular attention to the cancellation fees that will apply if you make a booking and later cancel - details can be found at the back of this brochure. For more details on EAC accommodation please see our website www.eacworld.com.

At our central London summer school, only residential accommodation is available and this is in single rooms with private bathrooms. All meals are included within the accommodation fee in London.

EAC's specialist accommodation organisers and course managers are available for you at all times if you need help or advice during your stay.



OUR EDINBURGH SCHOOL: A CAPITAL LOCATION

EAC Edinburgh is an ideal venue for your English language course. Study in the heart of one of Europe's most beautiful cities.

EAC's Edinburgh language school in central Edinburgh occupies a superb Georgian building in one of Edinburgh's finest streets, George Street. From the rear of the school there are spectacular views over Prince's Street Gardens and Edinburgh Castle! The school has fifteen classrooms over three floors and a large common room, where you can relax, socialise, watch a large-screen television, read magazines and books from the library and purchase hot and cold drinks. There is also a computer room and self-access study area with Internet access, textbooks, tapes/CDs, CD-ROMS and other materials for personal study. The school is also Wi-Fi enabled throughout.

This lovely area of Edinburgh is the heart of the Georgian New Town and the school is within one hundred metres of Princes Street so close to all shops, museums, bars, cafes, restaurants and nightclubs.

The City

Edinburgh is one of Europe's finest cities, often called 'the Athens of the North'. It is the political and administrative capital of Scotland and a perfect centre from which to explore the spectacular Scottish countryside. There are lots of places to visit and things to do in Edinburgh: from the elegant Georgian New Town to the maze of wynds, closes and alleys of the Old Town, the historic Port of Leith to the famous Royal Mile stretching from Holyrood Palace to Edinburgh Castle, built on top of a volcanic rock with lovely views over the whole city. The city is full of life all year round but in the summer it is host to the world's leading arts festival and to the equally famous Edinburgh Military Tattoo. Edinburgh also celebrates the popular New Years' Eve event called Hogmanay, when the capital turns into one big party.

Getting Around

Edinburgh is a compact city which makes it easy to move around. Most of Edinburgh's top attractions are within easy walking distance of EAC Edinburgh. There's also an excellent public bus network including night service. If you buy a bus pass, you can travel around easily and cheaply and taxis are easily available should you prefer.



OUR HASTINGS SCHOOL: A SOUTH COAST HAVEN

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Our EAC language school in Hastings is located in the town centre, within easy distance of the beach, shops and all local attractions.

The school is located in a large building with 15 classrooms spread over 4 floors, a learning centre, a cafeteria and student club and a large, attractive garden and patio with a sheltered seating area where you can relax during break and lunch times. Hastings is an excellent location for your course if you want to make regular visits to London, but would also like the comfort of living in a smaller, more intimate town with easy access to the Language School, beach, sights and shops. Please note that the school also hosts junior groups on a separate tuition programme.

The Town

Hastings is located on the south coast of England, yet is close to London, major airports, channel ferry ports and the Eurotunnel. This attractive seaside town has a population of around 85,000.

It is a town of contrasts, with an interesting mix of old and new. It has spacious beaches and parks and all the facilities of a good tourist resort, whilst overlooking the town is the 900 year old castle, built by William the Conqueror after his victory in the Battle of Hastings in 1066.

Many of the town centre streets are pedestrianised and you can enjoy refreshments 'al fresco' at one of the many continental style cafes, restaurants and bars. There is a modern shopping centre with famous name shops, and in contrast, the picturesque Old Town has many small craft shops and boutiques, as well as traditional English pubs, specialist restaurants, bistros and café bars.

The beautiful Sussex countryside surrounds Hastings and you can enjoy visits to typical English villages and many historic buildings.

Getting Around

Hastings is very easy to get around and from the school all the sights and amenities are within easy walking distance.

Activities and Excursions

Activities include pub tours, guided walks, discos, sports, films, museum and gallery visits. Excursions include trips to London, Royal Tunbridge Wells, Dover, Canterbury and Brighton.



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GENERAL ENGLISH COURSES: TAILORED TO YOU

The main focus of an EAC General English Course is on communication skills and we try to keep it as real-life as possible by integrating modern media into our teaching programme.

We try to meet the needs of all individuals in the class and we also use a lot of authentic material such as newspapers, DVDs, the Internet, books and other media, in addition to course books.

All classes have the same teacher for the main part of the day. This allows the teacher to really get to know you and to work with you on any weak areas of your English. You will have regular progress tests and reports, homework is given, and you will receive a certificate and detailed report at the end of the course.

General English Courses provide the opportunity to develop, revise and consolidate language and to build your confidence in both receptive skills (listening and reading) and in producing spoken and written English. You can choose our semi-intensive course of 20 lessons per week (15 hours) or our intensive course of 30 lessons per week (22.5 hours).

Intensive Option

If you choose to follow an Intensive Course with EAC you will have an additional 10 lessons per week of group tuition with a second teacher. Your additional 10 lessons will provide an opportunity for further skills work (listening, reading, writing, speaking) and a more in-depth study of language areas. The extra lessons will offer you a more detailed focus on topical, lexical, grammatical or phonological areas that you would like to explore further. They will also include learner training strategies to help you become a more independent learner after your course .

COURSE

General English Course - Semi-Intensive Option

VENUES:

Edinburgh, Hastings and London

MINIMUM AGE:

17 years

MINIMUM ENROLMENT TERM:

2 weeks

MAXIMUM CLASS SIZE:

15 students

COURSE INTENSITY:

15 hours per week (20 x 45 minute lessons)

COURSE

General English Course - Intensive Option

VENUES:

Edinburgh, Hastings and London

MINIMUM AGE:

17 years

MINIMUM ENROLMENT TERM:

2 weeks

MAXIMUM CLASS SIZE:

15 students

COURSE INTENSITY:

22.5 hours per week (30 x 45 minute lessons)



BUSINESS ENGLISH COURSES: MARKET YOURSELF BETTER

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Previous experience in business is not necessary to enrol on this popular EAC English course, all you need is an interest in business and at least an intermediate level of English.

Courses begin on fixed starting dates and the full course lasts four weeks (see Dates and Fees) although you can also enrol for two weeks from the starting date if you have limited time available.

The course comprises 30 lessons per week of 45 minutes each and the syllabus is based on the key business areas that include:

- Financial management
- Sales and marketing
- Managing people
- Cross cultural sensitivity
- Ecommerce
- Project management and strategic planning

Key Situations to practise language will include:

- Making telephone calls
- Meeting and negotiating
- Giving successful presentations
- Socialising and relationship building

Language practice will use role play, case studies and daily reading of the commercial news. You will build up a store of commercial vocabulary and practise your English in a variety of business situations. Attention will also be paid to accuracy so grammar study will also be included. You should expect at least one hour's homework assignment each day. On successful completion of the course you will receive the EAC Certificate of Business English.

COURSE

English for Business

VENUES:

Edinburgh, Hastings and London

MINIMUM AGE:

18 years

MINIMUM ENROLMENT TERM:

2 weeks

MAXIMUM CLASS SIZE:

12 students

COURSE INTENSITY:

22.5 hours per week (30 x 45 minute lessons)



EXAMINATION COURSES: GET QUALIFIED

EAC offers preparation courses for leading English Language Examinations. These will focus on developing the skills and confidence you will need in order to take and pass these internationally recognised examinations.

All courses run on fixed dates so that the examination can be taken at the end of the course. All courses have focused exam preparation in the morning from 9.30-13.00 and then two general English lessons in the afternoon from 14.00-15.30, which will improve your overall English communication and help you to achieve a better result in the exam. In addition to the course fee there is also an examination fee payable. Please see our Dates and Fees for all details.

IELTS Intensive Courses

The Academic IELTS Examination is essential if you wish to study at a British University or College. Most of them require a band score of 6/6.5 for under-graduate courses, and band 7/7.5 for postgraduate courses.

The examination consists of four parts - speaking, listening, reading and writing - with band scores between 1 (Non User) and 9 (Expert User). The EAC IELTS examination course will prepare you in all four areas and is open to students with a minimum English level of intermediate. As well as consolidating your linguistic abilities, the course prepares you with all the necessary examination skills. IELTS examinations are held monthly and you usually have to wait two weeks for your results.

This full time course of 20 lessons per week (15 hours) runs daily from Monday to Friday from 14.00 to 17.30.

COURSE

IELTS Intensive Course

VENUES

Edinburgh or Hastings

MINIMUM AGE

17 years

MINIMUM ENROLMENT TERM

4 weeks

MAXIMUM CLASS SIZE

12 students

COURSE INTENSITY

15 hours per week (20 x 45 minute lessons)

Cambridge University

English Language Examinations

These world renowned examinations are very popular. There are three levels and the examinations are held three times a year - in March, June and December. All EAC Cambridge Examination Courses will prepare you with the language and examination skills necessary for the examination papers - Reading, Writing, Use of English, Listening and Speaking. If you are unsure of which level is most suitable for you, please contact us and we will be pleased to advise.

- **First Certificate In English [FCE]** For students with a strong intermediate level of English.
- **Certificate in Advanced English [CAE]** For students who have an advanced level of English.
- **Certificate of Proficiency In English [CPE]** A high level examination for students who have a very advanced level of English.

COURSE

Cambridge University English Language Examinations

VENUES

Edinburgh or Hastings

MINIMUM AGE

17 years

MINIMUM ENROLMENT TERM

4 weeks

MAXIMUM CLASS SIZE

12 students

COURSE INTENSITY

22.5 hours per week (30 x 45 minute lessons)

See Dates and Fees for examination and course dates.



TEACHER DEVELOPMENT COURSES: A REFRESHING BREAK

If you are an English teacher looking to refresh your skills and methodology, or looking to meet other teachers to share ideas and experiences, then we have just the right EAC courses for you.

EAC teacher courses aim to provide you with an opportunity to develop your confidence in spoken English and consolidate your knowledge of the language and its systems.

Emphasis will be placed on current classroom practices and methodology. You will be encouraged to evaluate your individual progress and offer feedback on all sessions. The main objective of the course is "learning through doing" with reference to language teaching methodology and learning techniques demonstrated during the course.

Course Participants

You should ideally have at least one year's classroom experience in teaching English as a foreign language and in order to fully benefit from this course, your level of English should be of a high intermediate level.

COURSE

English for Teachers

VENUES:

Edinburgh or Hastings

MINIMUM AGE:

21 years

MINIMUM ENROLMENT TERM:

2 weeks

MAXIMUM CLASS SIZE:

12 students

COURSE INTENSITY:

22.5 hours per week (30 x 45 minute lessons)

ACCOMMODATION AVAILABLE:

Homestay or Residence

Example Course Outline

WEEK ONE	<p>Language Awareness Presenting new language</p> <p>Methodology 'The Task-based Approach' , 'The Lexical Approach'</p> <p>Pronunciation Teaching pronunciation, integrating pronunciation into classroom activities</p> <p>Teaching Skills Checking understanding and concept questions, conveying meaning</p> <p>Speaking Teaching speaking skills, fluency activities</p> <p>Classroom Observations</p> <p>Demonstration Lesson</p>
WEEK TWO	<p>Methodology CLIL (Content and Language Integrated Learning)</p> <p>Teaching Skills Correction techniques, lesson planning, learner training, classroom management</p> <p>Listening Receptive skills; reasons for listening, planning a listening lesson, tasks for listening</p> <p>Speaking Monitoring speaking activities</p> <p>Reading Skills Scanning, skimming, deduction and prediction</p> <p>Classroom Observations</p> <p>Demonstration Lesson</p>



ENGLISH FOR 50+: YOU CAN NEVER HAVE ENOUGH KNOWLEDGE!

This course and activity package is designed for you if you are aged 50 or above and you are looking to refresh or develop your English language skills and enjoy a special programme of activities alongside your course.

The language course is EAC's semi-intensive course of 20 lessons per week. We will test you on arrival and place you in a class suitable for your level. This does not mean that all students at your level will also be aged 50 or over – we will teach you according to your level of English, not your age!

The course will focus on developing your all round language skills include grammar, vocabulary and the skills of listening and speaking. In addition to the language course, you will have three local activities or local visits per week included in the fees you are paying. These included activities will vary according to the time of year but will typically include the following;

Edinburgh programme

- Edinburgh Castle
- Whisky Heritage Centre
- Royal Yacht Britannia
- Stirling Castle
- Scottish Dancing
- Theatre visit

Hastings programme

- Hastings Castle & Smugglers Adventure
- Old Town tour and traditional 'cream tea'
- Visit to Bodiam Castle
- Visit to Battle and Yesterday's World
- Folk evening
- Theatre visit

Other activities will also be available on a pay-as-you-go basis (approximately £20 per week if you wish to participate). EAC has specially selected local homestay hosts for your accommodation but we will also be pleased to suggest a guest house or hotel accommodation if you prefer more independence

COURSE

English for 50+

VENUES:

Edinburgh Hastings London

MINIMUM AGE:

50 years

MINIMUM ENROLMENT TERM:

2 weeks

MAXIMUM CLASS SIZE:

15 students

COURSE INTENSITY:

15 hours per week (20 x 45 minute lessons)



EAC SUMMER SCHOOLS: RESIDENTIAL SUMMER SCHOOLS FOR ADULTS

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If you are looking to come to Britain for a short refresher language course in the summer and you are interested in studying at one of the UK's top university campus locations then this is the programme for you.

Our 3-week summer schools in either July or August include a full package of high quality language tuition, university campus residential accommodation in single rooms, all meals and a busy social and recreation programme included in one package fee.

Your language course will comprise 20 lessons per week of 45 minutes each (15 hours). Tuition will be general English with focus on communication skills. The teachers will get to know you and work with you on any weak areas of English, provide grammar, pronunciation and vocabulary tuition and give you lots of guided practise in listening and speak English.

On your first day at the school, you will have a written and oral test to determine the correct level for you to start at. This test lasts for approximately one hour. As your English improves, your class level will be re-evaluated by your teacher and the Director of Studies

The first two lessons of the day will offer a solid menu of language and vocabulary-based lessons in which you will have plenty of opportunity to practice and review language and discuss any problem areas you may have.

The second two lessons will provide an opportunity for you to practise and improve the four skills: reading, writing, speaking and listening.

You can expect to explore English by learning about it in a variety of different ways using role-play, problem solving, pair work, discussions and sometimes songs!

There is a monthly rotation of teachers in order to provide a contrast of styles, personalities and accents. Our teachers will work together to provide a professional and enjoyable educational environment for you.

Your teachers will ask you to do a small amount of homework each day to support what you have learned during the lessons and will give you regular progress tests in class.

In addition to your language course you will have a busy and fun programme of activities included in your package with local visits, on-campus sports, evening parties and weekend excursions included in your programme. All meals are included and taken in the university dining room.

In central London all accommodation is in single en-suite study bedrooms and in Bath you can choose a single room with or without private bathroom. See our Dates & Fees for full details.



EAC SUMMER SCHOOLS: YOUR RESIDENTIAL SUMMER SCHOOLS

We are pleased to be able to offer two residential summer schools at fantastic university locations in two historic, yet contrasting English cities - Bath and London.

University of Bath

Bath is arguably the most beautiful city in England. Its Georgian architecture constructed from distinctive Bath stone attracts thousands of tourists from around the world each year. An UNESCO World Heritage City, Bath is an excellent location to discover over 2000 years of England's history. The hot springs brought the Romans to Bath and the city's Roman origins are still visible today. It became a fashionable spa resort in the 18th and 19th centuries and was for a time home to the author Jane Austen. Appropriately its stunning Georgian architecture gives the city a distinctly romantic air.

Our EAC Summer School takes place in July and August at the prestigious University of Bath. The beautifully landscaped campus, only 2.5 km from the city centre, offers an exceptionally high standard of facilities for teaching, study, accommodation and meals. There are superb sports facilities, cafes, dining rooms, IT suites and social areas all within a safe environment.

King's College London

Many students from around the world consider London as their first choice for a study location when coming to the UK. Whilst we are delighted to demonstrate the beauties of our many host cities, we also understand the capital's attraction! So if you are coming to London you might as well stay in the heart of this exciting city. Our residential summer school for adults is based at London Bridge, close to the River Thames and within easy walking distance of St. Paul's Cathedral.

Your course will be held in King's College at London Bridge - one of the city's leading university campuses and home of the internationally renowned Guy's Teaching Hospital. You will enjoy excellent residential accommodation in central London just a short walk away from the teaching campus, which has well equipped classrooms, dining and recreational facilities. You'll also have all the sites of London on your doorstep!



TERMS AND CONDITIONS: FOR YOUR BENEFIT

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When you make a booking with EAC it is only accepted when you have received written confirmation from EAC or from our authorised representative or agent. EAC is entitled to invoice you for course fees at any time after we have accepted and confirmed your booking. The Registration Fee is payable when you make the booking. You must pay the balance in full a minimum of 28 days before the course start date, or immediately in the event of a late booking. All payments for courses in the UK, France or Spain must be in UK Sterling. All payments for courses in the USA must be in US dollars. You can pay by credit card but we will add a 3% surcharge on the total amount to be paid to cover credit card charges.

If you have not made payment by the due date EAC will be entitled to charge you interest at the rate of 5% per annum above the base rate of Citibank until your payment is made in full.

If, before you come to EAC, you are obliged to cancel your booking, you must write to us to let us know. We will confirm our acknowledgement in writing back to you. Cancellations will be subject to the charges listed below. Also, in the event of you leaving your course before it is finished, no refund will be given. EAC reserves the right to remove disruptive or poorly students from courses and no refunds will be given under any circumstances.

Cancellation charges:

- If you cancel more than 28 days before arrival date, we will only retain or charge you the Registration Fee
- If you cancel between 28 days and 7 days before your arrival date, we will charge you 50% of the total invoice
- If you cancel less than 7 days before your arrival date or if you fail to arrive, we will charge you 100% of the total invoice

If you wish to make any changes to your bookings, you must do so to us in writing. EAC reserves the right to charge you a further administration fee of £45 (\$75 for USA courses) for any change to your booking. All changes will be subject to availability. EAC recommends you to arrange full insurance cover against any possible cancellation charges. You can purchase insurance from EAC – see our website www.eacworld.com for details.

If you need to apply for a study visa to take up your course with EAC, we will provide you with all documentation you need to enable you to secure the visa for your programme. However, EAC can only provide such visa service on receipt of your payment in full. EAC will charge a £10 sponsorship fee (\$15 for USA courses) which will be added to your invoice. You must check carefully the documentation we provide and any changes or errors must be notified to us immediately in writing. Should you be unsuccessful in your visa application, all fees apart from the registration fee will be refunded to you. EAC will not be held responsible for any costs incurred should you not be granted your visa. If you think you need a -visa to study in the UK you must check with the relevant authorities and get the right visa. EAC have the right to

refuse admission to your course if you do not have the right visa documents. EAC recommends that if you require a visa to enter the UK, you should have a study visa irrespective of how long you are going to stay.

Arrangements and all the courses outlined in EAC publicity materials are given in good faith. However, courses and timetables may be subject to change from time to time. EAC reserves the right to change the particularities of courses, including changes to courses, facilities or dates of programmes where circumstances beyond our control make it necessary for us to do so, or where the level of bookings received does not reach the minimum number required to operate a course validly. In this event EAC will either provide you comparable services or refund to you that part of that service which relates to the change. In either case, EAC's liability shall cease and you shall have no other or further claim against EAC.

EAC reserves the right, by informing you in writing at any time before your starting date, to increase the price of the services being provided to reflect any increase in costs to EAC, which is due to factors beyond EAC's control, such as, without limitations, significant increases in accommodation costs, transport costs, labour costs etc.

EAC does not accept liability for your personal injury or death unless it is caused by the proven negligence of EAC or its servants. EAC does not accept any liability for the loss or damage to any of your property. EAC accepts no responsibility for losses or additional expenses you might incur in the event of cancellation or delays of your travel services or as a result of events and action that EAC cannot control such as, without limitation: strikes, disasters, war or the threat of war, acts of terrorism, quarantine, weather, sickness or any other event outside the control of the company. Again, we strongly recommend you have appropriate insurance.

If you have any complaint against any aspect of the services EAC provide for you, you should in the first instance notify the EAC Director or their representative at your school. In the unlikely event that the matter is still not resolved to your satisfaction, you or your agent should make an immediate complaint in writing to EAC's head office. We will investigate your complaint and if we judge it to be reasonable we will make an appropriate recompense (financial or otherwise). In order to be given a reasonable chance of addressing your complaint, please ensure that we receive it within one month of the end of your course. The exclusive legal jurisdiction of all courses booked with EAC and issues relating to them, is Scottish Law.

This brochure, our other brochures, our website and other publicity materials are the responsibility of EAC and the details are published in good faith as of August 2010. We regularly update brochures and photographs. It is automatically assumed that pictures taken of students participating in activities or lessons can be used in future brochures and advertising material.